CORE USE CASE

ThinkHub visual collaboration software's intuitive simplicity streamlines Mount Sinai's Command + Control Center for effective crisis management.

DATE OF ACTIVATION

October 2018

PROJECT LOCATION

New York, NY

DESCRIPTION

The Mount Sinai Hospital sought to modernize its command center that is used for crisis situations in New York. The command center serves as the operational hub for the high-level decision making team at Mount Sinai. In the event of a crisis, it is crucial for this team to manage its patient beds and to accommodate a surge in incoming patients. In the past, the team typically relied on sticky notes and manual input of information which was time-consuming, and left much room for error. The Mount Sinai team leveraged ThinkHub's visual collaboration software to overhaul their existing workflow so they could react quickly and effectively in a crisis event.

- (1) ThinkHub collaboration software running on a 65" touchscreen
- (1) 5x2 non-touch video wall streaming live content feeds to make decisions at a moments notice; ThinkHub is one of the live feeds displayed
- Live feeds, including: EPIC healthcare software to show the number of beds in use and data on patient overflow, cable boxes to monitor local news, and real-time data
- Interactive Canvas for unlimited content and device sharing with the T1V AirConnect App
- Integrated video conferencing for collaboration with off-site participants